



Release SPAM messages

Pine

EML020-0406

Document Description: How to release messages quarantined by Pure Message using Pine

For use by: All staff and students using Pine

Quick Start:

- You can release messages by using the arrow keys to select the message ID and pressing enter, or by replying to the message.
- All message IDs in the Email sent to the Email Security Administrator will be released.
- Messages take up to 15 minutes to be delivered once they have been released.
- Released messages may be filtered by the client, so check in other folders as well as the INBOX.
- If you release a message that is sent to a mailing list (eg. The TO: field is something like allstaff@usyd.edu.au) then the released message will be sent to everyone on the mailing list.

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1 Release a Single message

To release a single message you can simply use the arrow keys to select the message ID and press enter.

```
extro.ucc.usyd.edu.au - PuTTY
PINE 4.58 MESSAGE TEXT Folder: INBOX Message 25 of 31 TOP ANS
Date: Wed, 22 Mar 2006 10:00:01 +1100
From: PureMessage Admin <pmxadmin@isu.usyd.edu.au>
Reply-To:
    pmx-auto-approve+1ba5aca93065f7a3bdc2b535548ed761@mail-manager.ucc.usyd.edu.
    au
To: a@mail.usyd.edu.au
Subject: Quarantined spam messages since Mar 22 10:00
Parts/Attachments:
  1 OK 38 lines Text (charset: UTF-8)
  2 Shown 116 lines Text (charset: UTF-8)
-----
The following messages were quarantined by PureMessage because they
appear to be spam. To request that a message be automatically released
from the quarantine and delivered to you, click on the message's ID and
send the request. To release all messages in the list, you can simply
reply to this message.

ID Time Probability From Subject
[#i0Q-2] 09:31 82% m@usyd.edu.au FW: news
[#i0U-2] 09:31 82% m@usyd.edu.au FW: Hoodia the #1 Diet in America
[#i0K-2] 09:32 82% m@usyd.edu.au FW: please your woman Miguel
[Command cancelled]
? Help < > MsgIndex P PrevMsg - PrevPage D Delete R Reply
O OTHER CMDS > ViewAttch N NextMsg Spc NextPage U Undelete F Forward
```

1.1. Figure

It will start the compose process, press y to continue.

```
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Reply-To:
    pmx-auto-approve+1ba5aca93065f7a3bdc2b535548ed761@mail-manager.ucc.usyd.edu.
    au
To: a@mail.usyd.edu.au
Subject: Quarantined spam messages since Mar 22 10:00
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[#i0U-2] 09:31 82% m@usyd.edu.au FW: Hoodia the #1 Diet in America
[#i0K-2] 09:32 82% m@usyd.edu.au FW: please your woman Miguel
Compose mail to "pmx-auto-approve%2b1ba5aca93065f7a3bdc2b535548ed761@mai..." ?
Y [Yes] U editURL
N [No]
```

1.2. Figure

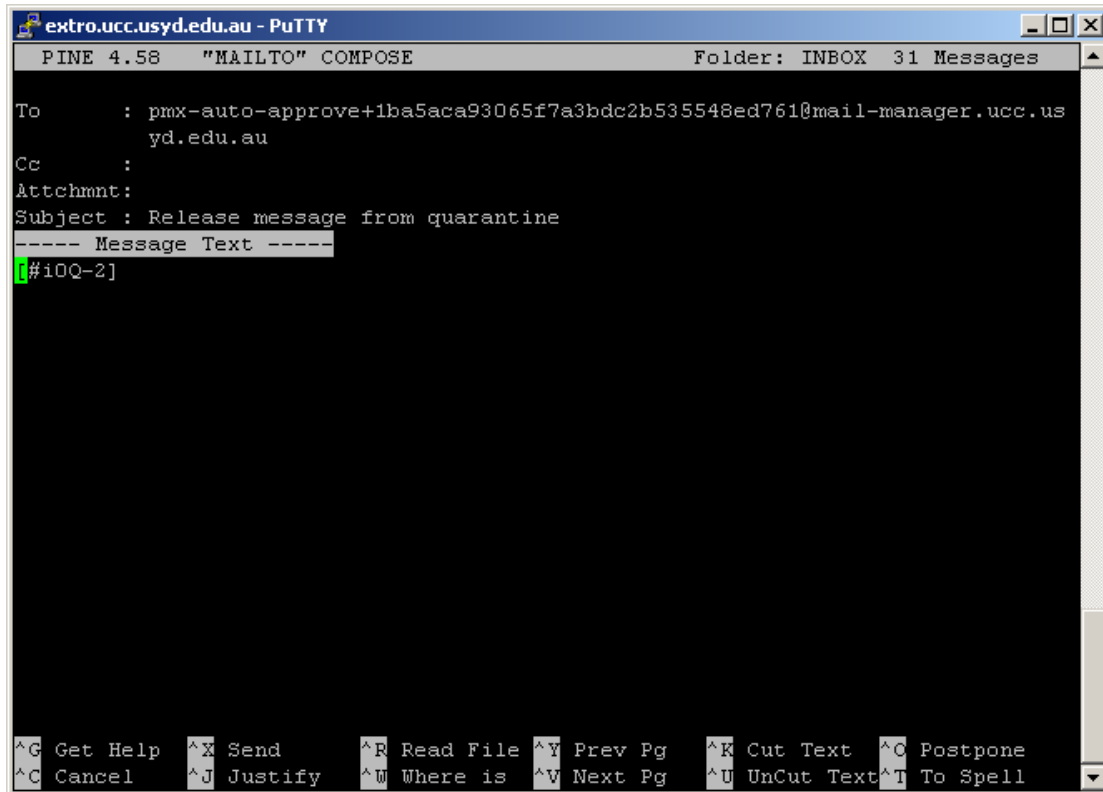


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It will open the compose message screen



1.3. Figure

Press **Ctrl x** to Send and the message will be released and delivered to your mailbox in approx 15 mins.

If you are unable to select the message ID then you can reply to the message and delete all the message IDs except the one that you want released.

2 Release multiple messages

To release multiple messages you can either select each message ID in turn and send an email for each one (see section 1)

Or you can reply to the message and **DELETE** the message IDs or entire lines of the messages that you **do NOT** want released, and click **Send**.

If you just reply to the message then **All** quarantined messages listed in the email will be released.